

PRODUCT DATASHEET

Product Name: Sanghtech Queue Management System

Product Category: Grievance Management System Software

Model / Part Number: SANGHTECHQMS

1. Product Overview

Sanghtech Queue Management System is a cloud-based (SaaS) Queue and Token Management Software designed to streamline customer flow, reduce waiting time and improve service efficiency. The software enables organizations to generate, manage and display customer tokens through a centralized web-based platform without requiring dedicated server infrastructure.

The solution is suitable for hospitals, clinics, educational institutions, banks, government offices, diagnostic centres, pharmacies and other organizations that manage customer queues.

2. Key Features

- Cloud Based SaaS Platform
- Token Generation
- Queue Management
- Multi Department Support
- Appointment Management
- Live Display Screen
- Audio Announcement
- Reports & Analytics
- Web Based Access
- Role Based Access

3. Product Specifications

Particular	Details
OEM / Manufacturer	Sanghtech
Brand	Unbranded
Deployment	Cloud Based (SaaS)
Platform	Web Based
License Type	Annual Subscription
Country of Origin	India
Official Website	https://sanghtech.com
Support Email	care@sanghtech.com
Product Related Enquiry	+91 8058000040
Maximum Retail Price (MRP)	₹53,900/- (Inclusive of Applicable Taxes)

4. System Requirements

- Google Chrome / Microsoft Edge / Mozilla Firefox (Latest Version)
- Desktop / Laptop / Android Mobile / Android Tablet
- Android TV / Smart TV for Display Screen
- Stable Internet Connection

5. Optional Integrations

SMS Gateway, WhatsApp API, Thermal Printer, POS Printer and Laser Printer (Optional and chargeable where applicable).

6. Support

Remote installation, remote configuration, remote training and remote technical support are included. On-site installation, training and support are not included unless separately agreed in writing.

7. Disclaimer

Product specifications, features, pricing and support policies may be revised from time to time. The latest information published on the official Sanghtech website shall always be considered the valid and applicable version.